



## QUALITY POLICY

To be recognized as the Ravindra Metal company in MUMBAI (Maharashtra) by using trained, experienced and dedicated staff to provide an honest, courteous and professional service

that ensures total customer satisfaction.

□ Growth with customer by Providing full customer satisfaction through product quality, support, timely deliveries & develop, operate safe, healthy & clean environment.

□ Our quality assurance program maintains the highest level of quality and actively contributes

towards establishing and achieving the corporate objectives. Quality people, quality engineering and quality products.

□ These are the key to Ravindra Metal continued growth. Our commitment guarantees to provide the customer with uncompromising quality, responsive service, competitive pricing and on time delivery. This is achieved through a team approach where

all the members are aware of the company objectives and work within their own discipline to make

an effective contribution.

□ To communicate with and involve our employees in the application of our policies and procedures to continually develop skills and to improve our operating system.

□ The quality assurance system is guided by principles that support our unique working culture

which incorporates respect, self management, open communication and creativity.

**Shantilal PRAJAPATI  
(PROPRIETOR)**

